



barcc

Boston Area Rape Crisis Center

Dedicated to Healing.

Advocating for Change.

Hotline



Connect with people who will listen 24-7: BARCC’s highly trained and supervised volunteer counselors and staff talk with survivors, their families and friends, and providers about sexual violence. You can reach the hotline by phone 24-7 at 800-841-8371 or web chat 9:00 a.m.–11:00 p.m. daily at barcc.org/chat.

“Thank you for listening to things I never told anyone.”
—Survivor

We support people in all stages of their experience: immediately after an assault or years and even decades into the healing process. Our counselors provide emotional support and help survivors with building coping skills. They also offer referrals to services and explain the resources available, including having an advocate at the hospital during a sexual assault exam, access to our individual and group counseling, and more. Our goal is empowering people and making sure they have the information and support they need in their path to healing.

What a hotline counselor can do for you or a loved one

- Help you understand your options
- Listen to you and provide support for your needs in the moment
- Support you any time in the healing process
- Get you access to services at BARCC and in your community

Reaching our hotline

You don’t have to be in crisis to use our hotline. You can connect in two ways:

- **Phone:** 24-7 at 800-841-8371
- **Web chat:** 9:00 a.m.–11:00 p.m. every day at barcc.org/chat

People with hearing disabilities can use Mass Relay: dial 800-439-0183 (TTY users: 800-439-2370), ask to connect to 800-841-8371.

Who are BARCC hotline counselors?

Hotline counselors are trained rape crisis counselors. They answer over 4,500 calls and chats a year from survivors; their friends, partners, and families; and community members affected by sexual violence. They also speak with providers and professionals working with survivors, such as youth workers, guidance counselors, medical staff, and others.