



barcc

Boston Area Rape Crisis Center

Dedicated to Healing.

Advocating for Change.

Case Management

Find stability: At BARCC, we work directly with survivors and significant others to assist with their immediate and long-term health, housing, financial, and safety needs. This includes providing information and comprehensive support to survivors in accessing health insurance, housing funds, emergency shelter, affordable housing, victim compensation, public benefits, and more.

“You took the time to help me figure out what I needed to do.”
—Survivor

The Case Management team also advocates for policy changes that further economic justice for survivors. In addition, they train housing and homeless shelter providers to improve their knowledge and skills in working with and supporting survivors of sexual violence.



BARCC's Case Management services are free and confidential to people ages 12 and older. All services are available in English and Spanish, with other languages, including ASL, available with prior notice. Reasonable accommodations will be provided.

What services do case managers provide?

Case managers can do the following:

- ★ Talk on the phone or in person, once or many times, to assess your needs
- ★ Look for resources that match your needs and explore your eligibility
- ★ Connect you to other resources/services
- ★ Help you fill out paperwork for financial, housing, and health insurance resources
- ★ Go with you to appointments at other agencies
- ★ Talk to other providers on your behalf

What a case manager can do for you



Finances: We can tell you about resources that may help pay for expenses such as medical bills, child care expenses, therapy bills, lost wages, tuition, utility bills, rent, and moving expenses.



Health insurance: We can work with you to access affordable, comprehensive insurance coverage.



Housing: Many survivors want to move after being assaulted. We can work with you to help you figure out your rights and possible resources, as well as apply for affordable housing.

Requesting Case Management services

Request online at barcc.org/help/make-appointment or call 617-492-8306. People with hearing disabilities can use Mass Relay: dial 800-439-0183 (TTY users: 800-439-2370), and ask to connect to 617-492-8306.

Who are BARCC case managers?

BARCC's case managers are trained rape crisis counselors and have specialized training in public benefits, affordable housing, health insurance, and more. They work with hundreds of clients in more than 1,000 sessions each year. Case managers maintain relationships with governmental and community resources that can help survivors with their unique needs.



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barcc.org | office: 617-492-8306 | hotline: 800-841-8371 (24-7), barcc.org/chat

